



America's #1 Selling Storm Door

STORM DOOR WARRANTY PROGRAM

Larson Manufacturing COMPANY, referred to below as the COMPANY, offers the following limited warranty. Larson Manufacturing Company is located in Brookings, South Dakota.

LIMITED WARRANTY

1. This warranty applies to the original purchaser of all owner-occupied homes provided the door has not been cut or altered in any way. In order to obtain performance under this warranty the owner must notify Larson Manufacturing of defect with a **proof of purchase**.
2. Each series is provided with a warranty for a specific amount of time (refer to the Door Series/Warranty Guide page to determine the warranty for your door). The company also reserves the right to repair or replace defective components as needed, including a processing and handling fee.
3. This is a do-it-yourself project. Reinstallation is up to the homeowner. The COMPANY does not provide a reinstallation credit.
4. There is no informal dispute settlement procedure available which is offered by the warranty but you are required to resort to the procedure outlined in this limited warranty before resorting to any legal remedies in a court of law.
5. The legal remedies available to you are as follows:
 - a. Customer protection agencies available in the respective states.
 - b. General courts in each state.
6. The COMPANY will perform the obligations under this limited warranty during the normal working hours of its dealers and distributors.
7. The obligations under this warranty will be completed within ninety (90) days after notice of a defect or malfunction has been furnished.

Storm Door Warranty Limitations:

- Warranty only applies to original homeowners of owner-occupied residential properties and covers manufacturer's defects.
- Modification of door will void warranty.
- Damage or breakage to the screen/glass insert is not covered under warranty.
- Wind damage and acts of nature are not covered under warranty.
- Labor cost and reinstallation fees are not covered under warranty.
- Water damage due to lack of rain diversion or structural overhang is not covered under warranty.
- Certain coastal applications, chemicals or airborne pollutants such as salt or acid rain are not covered under warranty.
- Your exclusive remedy is limited to the repair and replacement of the defective product.

**For warranty or manufacturing defects please
call: 1-888-483-3768
or visit www.larsondoors.com**

The following information is necessary to process your warranty:

1. Registration Number
2. Proof of Purchase
3. Pictures of Damage

WARRANTY DETAIL

Applies to original purchaser of door only; covers manufacturer's defects only.

Heavy Duty Aluminum	Limited Lifetime Warranty
Solid Core DuraTech® and Aluminum Clad	10-Year Warranty
Solid Core Vinyl Clad	5-Year Warranty

DOOR FRAME AND HINGES: LARSON® warrants the door frame and mounting rails to be free from defects in manufacturing, materials, paint adhesion, or workmanship, under normal use, for the period stated above.

COMPONENTS: LARSON® warrants the components of the door including hardware, window sash, screen frame, retainer strips, closers, locksets (mechanical operation and finish), to be free from defects in manufacturing, materials, tarnishing and workmanship for a period of one year from the date of original retail purchase.

RETRACTABLE SCREEN: LARSON® warrants the retractable screen of its ScreenAway® doors to be free from defects in manufacturing, materials, and workmanship for a period of five years from the date of original retail purchase.

In the event a component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period specified above, and upon written proof of purchase, LARSON, at its option, will provide a replacement component as long as the original consumer purchaser owns the home in which the door was initially installed. Installation is not included.

Warranty claims made one (1) year after purchase are subject to a shipping and processing fee.

SECURE ELEGANCE® (349-20, 349-17, 349-15) INTRUSION PROTECTION: The Intrusion Protection Warranty is offered by KeepSafe® Glass. Terms and conditions are outlined on the KeepSafe Warranty card. A written claim for the Break-in Protection Warranty must be submitted to Solutia at KeepSafe, Dept. 204, P.O. Box 66760, St. Louis, MO 63166-5890 within 30 days of alleged KeepSafe window damage and the subsequent burglary. KeepSafe® is a registered trademark of Solutia, Inc.

STORM DOOR WARRANTY LIMITATIONS:

- Warranty only applies to original homeowners of owner-occupied residential properties and covers manufacturer's defects.
- Modification of door will void warranty.
- Damage or breakage to the screen/glass insert is not covered under warranty.
- Acts of nature including wind damage and flooding are not covered under warranty.
- Damages resulting from improper installation or misuse are not covered under the warranty.
- Labor cost and reinstallation fees are not covered under warranty.
- Water damage due to lack of rain diversion or structural overhang is not covered under warranty.
- Certain coastal applications, chemicals or airborne pollutants such as salt or acid rain are not covered under warranty.
- Your exclusive remedy is limited to the repair and replacement of the defective product.

WARRANTY REPLACEMENTS:

CUSTOMER SERVICE HOTLINE: 1-888-483-3768

www.LARSONdoors.com

Visit our website or call for detailed warranty information related to your model. Proof of purchase is required to obtain warranty replacements. When placing the call, please have the registration number available (located on hinge-side of door).

LARSON® reserves the right to alter or discontinue any model, specification, warranty or price without notice.

Warranty Information

Helping Your Customers with Warranty Questions/Concerns

For warranty situations where you are unable to meet the customer's needs at the store, LARSON® proudly offers the consumer a direct warranty claim program. This direct to consumer program is beneficial for you and the homeowner. In most cases, we can ship replacement components directly to the home, thereby saving you and your customers valuable time and money.

Replacement Parts

1. If the customer is not sure of the model, please give them a copy of the Door Identification Questionnaire Form located at the end of warranty section.
2. Customers can fill out the form and contact our Homeowner Helpline phone number listed on the form or visit the "Questions & Answers" section of the website at www.larsondoors.com.

The information will be reviewed with the customer.

If necessary, replacement parts will be shipped directly to the home.

Storm Door Warranty

1. In the case of door defects, LARSON will process any potential warranty claims direct with the homeowner. Have the homeowner visit the warranty section of the website at:

www.LARSONdoors.com

or call

1-888-483-3768

2. Customer should complete the claim form and return to us with the appropriate information.
3. Once LARSON verifies model, age, and warranty coverage, in most cases we will ship a replacement door frame (less inserts, hardware and mounting rails) directly to the customer via Fed Ex.
4. LARSON will instruct customers how to reinstall their new door. Disposal of the old door will be the customer's responsibility.

In a few isolated cases, such as glass inserts, we may need to direct the customer back to your store for assistance. We will generally send a warranty letter to the customer, or provide them a reference number for you to contact us with. We will then work with you to resolve the issue.